

# YARPOLE GROUP PARISH PLAN No. 2

## QUESTIONNAIRE.

Without a community led Parish Plan, decisions may be taken that do not reflect the wishes of the people who live in the parish. That is why it is so important that you complete this questionnaire.

*(If you do not wish to complete this document, please return it to the person who will be collecting questionnaires. Please don't just throw it away.)*

This questionnaire is a vital step in our Parish Plan's development process. It seeks to identify what the people who live in our parish believe are the priorities for our community. The questions incorporate the views of parishioners who attended the Planning for Real events in September and address issues that are recognised as being important to our parish. **Parish Plans do work!** Herefordshire Council is obliged to take notice of them when making decisions, which may affect a particular area. The Parish Council also uses it as a point of reference. Around **60%** of the issues raised by our previous plan have been implemented, others are still ongoing, but unfortunately there are a few which cannot be resolved for reasons beyond the Parish Council's control.

### **Filling in the questionnaire.**

This questionnaire is for all residents aged 18 and over. There is a separate questionnaire for young people from the ages of 5 to 17. Most of the questions only require a tick in a box and the form should only take around 20 minutes to complete. There is space on page 13 for general questionnaire related comments, if there is insufficient space please feel free to provide more comments on a separate sheet (or sheets) of paper.

**The questionnaire will be collected on.....**

### **PRIZE DRAW.**

Completed questionnaires will be entered into a prize draw (£50 prize). To allow us to notify you, if you win the prize, you will need to provide contact details on the **CONTACT PAGE.**

### **PRIVACY NOTICE.**

Before the questionnaires are dispatched, members of the Parish Plan Steering Committee will remove the last page containing personal information and keep it temporarily. This will help to ensure that your views remain confidential and anonymous. After the information relating to signing up for schemes or offers of help have been noted and the prize draw completed, these sheets will be destroyed.

The information that you supply will be processed by Herefordshire Council's Research Team, who are independently analysing the results of this survey on behalf of Yarpole Group Parish Council, who, for the purposes of the Data Protection Act 1998, are the Data Controller. The information you supply may also be shared with independent researchers employed directly by the Parish Council to undertake additional analysis of the results.

Any information you provide will be treated as strictly confidential and the information you provide will only be used for the purposes of developing the Parish plan. The information you provide will not be shared with any other parties, but please note that any comments you provide may appear anonymously in the published results.

If you have any queries about the survey, or need assistance completing the questionnaire, please contact the Parish Clerk, Jo King on 780786. If you require any further information or advice about the Data Protection Act, please contact Herefordshire Association of Local Councils (HALC) at Berrows Business Centre, Bath Street, Hereford, HR1 2HE email [admin@halchereford.gov.uk](mailto:admin@halchereford.gov.uk), or the Data Protection Officer, Herefordshire Council, Plough Lane, PO Box 4, Hereford, HR4 0LE email [dataprotection@herefordshire.gov.uk](mailto:dataprotection@herefordshire.gov.uk).

## **BUILT ENVIRONMENT**

### **Q1 What is your view about building development in the parish?**

*(please tick **one** box only)*

- There should be no new building development.....
- There should be some building development, but within strict limits.....
- There should be extensive building development, but within strict limits.....
- There should be no limit to building development.....

### **Q2 If additional homes were to be built, what type should they be?**

*(please tick all boxes that apply)*

- Sheltered Housing for Senior Citizens and people with disabilities.....
- Start up / Low cost homes.....
- 5 + Bedroom Homes.....
- 4 Bedroom Homes.....
- 2-3 Bedroom Homes .....
- 1-2 Bedroom Flats.....
- Bungalows.....

Other, please specify.

### **Q2a What type of Commercial Premises would you like to see built?**

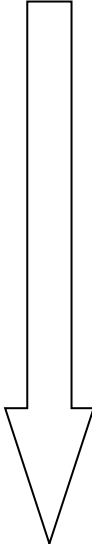
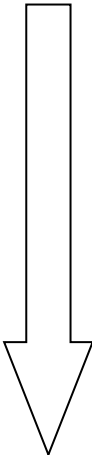
*(Please tick all boxes that apply)*

- Offices  Light Industrial units (eg vehicle repairs etc)  Workshops
- Holiday Accomodation  Youth Hostel / Cycling & Walking Centre
- No Commercial Development

## TRAFFIC, TRANSPORT & ROAD SAFETY.

**Q3 Do you think there are serious traffic or road safety problems**

**at any of the following locations?** (please tick all boxes where you think there is a problem and then add a letter code or codes from the Solutions list below)

<b>SOLUTIONS LIST</b>	Yes there is a problem here 	I think the best solutions from the Solutions list would be..... 
<b>A</b> Traffic calming ( <i>not necessarily speed humps</i> ).		
<b>B</b> Additional warning signs / chevrons.		
<b>C</b> Traffic mirrors at junctions.		
<b>D</b> Additional kerbing.		
<b>E</b> Electronic, vehicle activated warning signs.		
<b>F</b> Vehicle activated traffic lights.		
<b>G</b> Improved sightlines.		
<b>H</b> Additional road markings / tarmac colour change.		
<b>I</b> HGV weight limit.		
<b>J</b> Additional speed restrictions.		
<b>H</b> Pedestrian Crossing		
<b>LOCATIONS</b>		
Lucton village centre.		
Along the B4362 @ Lucton War Memorial to Lucton School.		
Along B4362 at Cock Gate cross roads ( <i>near Parish Hall</i> ).		
Along B4362 at Welshman's Lane / Red Oak Lane cross roads. ( <i>by war memorial</i> ).		
Welshman's Lane, from war memorial to cattle grid.		
Along B4362 through Bircher Village		
At Gorbetts Bank, Bircher ( <i>also known as Bircher turn</i> ).		
From Pound House, through lower Yarpole, to Bicton		
Green Lane, Yarpole.		
Other (Please specify in box below)		

**Q4 Would you support a speed limit of 40mph on the B4362 from**

**Mortimers Cross to Bircher?** YES  NO  NO OPINION

**Q5 Do you think it would be a good idea to install a mini roundabout at Gorbetts Bank (Bircher turn) ?** YES  NO  NO OPINION

**Public Transport**

**Q6 Do you think public transport could be improved by:-**

*(please tick all boxes that apply)*

A Community Bus Service?

Re-routing existing services through Yarpole village?

Increasing frequency of existing bus services?

More destinations

Cheaper fares

Other, please specify

**Q7 How often do you use the local bus service?**

Daily  2/3 times a week  Once a week  Monthly  Occasionally  Never

**Q8 If bus services were improved, by implementing some or all of the suggestions above, how often would you use them?**

Daily  2/3 times a week  Once a week  Monthly  Occasionally  Never

**Q9 Do you think a bus shelter should be installed at Gorbetts Bank (Bircher turn)?**

YES  NO  NO OPINION

**Q10 To get problems resolved, as much relevant information as possible must be submitted to the authorities, for example a traffic survey may be needed. Would you be prepared to help with a survey?**

YES  NO

*(If you have answered YES, please fill in your details on the Contact page)*

**Q11 Do you think better provision should be made in the parish for cyclists?**

**For example, more warning signs and marked lanes on the highway.**

YES  NO  NO OPINION

**Q12 What do you think of the condition and maintenance of road surfaces in the parish?**

VERY GOOD  FAIRLY GOOD  POOR  VERY POOR  NO OPINION

*(If you have answered POOR or VERY POOR, it would be helpful if you could identify, briefly, in the box, any problems of particular concern and where they are located.*

Continuation for question 12, if required.

**Q13 What do you think of the maintenance of hedges, road verges, ditches and drains in the parish?**

VERY GOOD  GOOD  POOR  VERY POOR  NO OPINION

*(If you have answered POOR or VERY POOR, it would be helpful if you could identify, briefly, in the box, any problems of particular concern and where they are located.*

**Q14 Do you think there are sufficient winter gritting bins in the parish?**

YES  NO  NO OPINION

*(If you have answered NO, please identify, in the box, where you think additional bins should be located.*

## **HEALTH & SOCIAL CARE.**

**Q15 Many people contributed to the Planning for Real exercise in September. With regard to health and social care for people of all ages, they made these suggestions for improving health and social care provision in the Yarpole Group Parish for children, adults, disabled or older people.**

*(Please tick any of the following suggestions that would make a difference to you personally)*

	GREAT BENEFIT	SOME BENEFIT	LITTLE BENEFIT	NO BENEFIT	NO OPINION
Yarpole branch surgery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social care information hub	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information on infant/child care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information and support for the elderly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A Volunteer support scheme	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Warden scheme	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*(If you have any other suggestions, please write them in the box)*

**Notes for questions 16 to 20.**

A small pilot survey of several older people was carried out at an early stage in the Planning for Real project. This showed that personal, practical or emotional assistance made a difference to people's ability to continue to live in their own homes.

Often this was provided without payment, but for some, the lack or limitations of the assistance they could rely on meant that they foresaw having to move away.

**We now hope to use the following questions to gather information about how widely these considerations weigh on people throughout the parish.**

**Q16 Do you receive personal, practical or emotional assistance from someone? (not including any services that are paid for)** YES  NO

**Q17 Do you provide personal, practical or emotional assistance to an elderly, unwell or disabled person without receiving payment?** YES  NO

**Q18 I am likely, within the next 10 years, to need help with personal care.**  
YES  NO  DON'T KNOW

**Q19 I am likely, within the next 10 years, to need help around the house etc.**

YES  NO  DON'T KNOW

**Q20 Having support in my home will make it more likely that I will be able to stay in the parish for the rest of my life.**

YES  NO  DON'T KNOW

*(If you would like details of available **support services**, please fill in your details on the Contact page)*

## **POLICE & CRIME ISSUES.**

At the Planning for Real events, no flags were planted, or issues raised, about crime and safety within the parish. The following question seeks to test whether that accurately reflects your views on the subject.

**Q21 How concerned are you about the following policing and crime issues in the parish.**

*(Please tick one box only per row)*

	Very concerned	Some concern	Little concern	No Concern
THEFT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BURGLARY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VANDALISM	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ANTI SOCIAL BEHAVIOUR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PERSONAL SAFETY IN				
BAD WEATHER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SPEEDING TRAFFIC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LACK OF POLICE PRESENCE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*(If you have other concerns, please write them in the box)*

## **ENVIRONMENT & CARBON FOOTPRINT.**

**Q22 Would you be interested in joining:-**

**A community Heating Oil purchase scheme?** YES  NO

**A community LPG purchase scheme?** YES  NO

*(If you have answered YES, please fill in your details on the Contact page)*

**Q23 The only official car park for Bircher Common is at Croft Castle. Would you approve of another official car park on the common?**

YES  NO  NO OPINION

**Q24 Who do you think should be responsible for maintaining the public right of way tracks on Bircher Common?**

NATIONAL TRUST  HEREFORDSHIRE COUNCIL  RESIDENTS  NO OPINION

**Q25 Do you think there should be designated picnic areas on Bircher Common, with Benches and Litter Bins?**

YES  NO  NO OPINION

**Q26 Would you approve of Solar Thermal Panels, for the provision of hot water and possibly heating, or Photo Voltaic panels, to generate electricity, being installed on the roof of Yarpole church?**

**Solar Panels** YES  NO  NO OPINION

**Photo Voltaic Panels** YES  NO  NO OPINION

**Q27 How important to you is the protection of the local environment?**

VERY IMPORTANT  FAIRLY IMPORTANT  NOT VERY IMPORTANT   
NOT AT ALL IMPORTANT  NO OPINION

**Q28 How important is it to you that Yarpole Group Parish remains a rural area?**

VERY IMPORTANT  FAIRLY IMPORTANT  NOT VERY IMPORTANT   
NOT AT ALL IMPORTANT  NO OPINION

**Q29 Would you be interested in an allotment, if they were made available within the parish ?** YES  NO

*(If you answered YES please fill in your details on the Contact page)*

**Q30 How often do you use the public footpaths or bridleways in the parish?**

DAILY  WEEKLY  MONTHLY  OCCASIONALLY  NEVER

**Q31 With regard to public footpaths & bridleways, would you like to see any of the following? (Please tick one box only per row)**

	YES	NO	NO OPINION
IMPROVED SUITABILITY FOR THE DISABLED?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BETTER MAINTENANCE?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BETTER SIGNS?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
STILES WITH EASIER DOG ACCESS?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KISSING GATES REPLACING STILES?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



**Q32** Would you be prepared to join an occasional working party, to help maintain the footpaths? YES  NO

*(If you have answered YES, please fill your details on the Contact page)*

**BUSINESS, TOURISM & COMMUNICATION.**

**Parish Website**

The parish website [www.yarpole.com](http://www.yarpole.com) is currently being updated. At this time the work is being done by one person who is not experienced and would appreciate some help.

**Q33** Would you be able to help with the setting up and share the responsibility for posting information and generally maintaining the website?

YES  NO

*(if you have answered YES, please fill in your details on the Contact page)*

**Q34** How useful would the following information be to you, if it was posted on the website?

*(Please tick all boxes that apply)*

	Very useful	Fairly useful	Not very useful	Not useful at all
CURRENT EVENTS IN THE PARISH.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
EVENTS CALENDAR.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PARISH NEWSLETTER (The Parishioner).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DETAILS OF PARISH COUNCIL MEETINGS.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PLANNING APPLICATION DETAILS.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DETAILS OF PARISH GROUPS.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PARISH PLAN PROGRESS REPORTS.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WELCOME PACK FOR NEW PARISHIONERS.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TOURIST INFORMATION.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LOCAL BUSINESS DIRECTORY.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Mobile Phone Connection.**

Mobile phone connection generally seems to be poor in this area. Please help us try to improve it by giving the following information.

**Q35** Which network are you connected to? (eg Vodafone, 02 etc.).....

What type of phone do you have? 2G  3G  4G  DON'T KNOW

What is your reception like at home generally? EXCELLENT  GOOD   
ACCEPTABLE  POOR  NON EXISTENT  DON'T USE A MOBILE PHONE

**Q36 Would you approve of a mobile phone mast being installed in Yarpole Bell Tower?**

YES  NO  NO OPINION

**Q37 Would you approve of a mobile phone mast being erected on a local farm?**

YES  NO  NO OPINION

**Broadband.**

**Q38 Do you access the internet at home using:**

BROADBAND  DIAL-UP  DON'T KNOW  DON'T USE INTERNET

**Q39 If yes, how satisfied are you with your current Broadband or Dial-up speed?**

VERY SATISFIED  SATISFIED  NOT VERY SATISFIED

NOT AT ALL SATISFIED

**Q40 Super High Speed Broadband (up to 30mbps) is being rolled out across Herefordshire and all areas should be connected by 2016.**

**How important to you is access to High Speed Broadband.**

VERY IMPORTANT  FAIRLY IMPORTANT  NOT VERY IMPORTANT

NOT AT ALL IMPORTANT

**Tourist Information.**

**Q41 How do you think Tourist Information should be presented?**

*(Please tick all boxes that apply)*

PARISH WEBSITE  THROUGH ANOTHER WEBSITE *(please specify)*

FREE HANDOUT AVAILABLE AT SHOP AND PUB

HANDOUT FOR SALE IN SHOP AND PUB  OTHER *(Please specify)*

NO NEED FOR TOURIST INFORMATION

**Recycling for Community Enterprises.**

Householders pay for recycling through Council Tax. Businesses pay Business Rates and additional charges for refuse collection and recycling.

**Q42 Are you in favour of community enterprises (eg village shop, church, parish hall) having free access to recycling facilities?**

YES  NO  NO OPINION

**Business Grants**

**Q43 Have you ever wanted to start a business but could not afford the initial costs?**

YES  NO

**If Yes, did you search for available grants?**

YES  NO

**If Yes, how easy was the grant application process?**

EASY  REASONABLE  DIFFICULT

**Do you think grants should be available, specifically for small business start ups in parishes like ours?**

YES

NO

NO OPINION

**Availability of Workshops / Studios.**

**Q44 Would you be interested in renting / buying workshop or studio space in the parish for your enterprise?** YES  NO  I DON'T HAVE AN ENTERPRISE

**Q45 Do you think that Workshop / Studio space should be made available, within the parish, to attract New Business?**

YES

NO

NO OPINION

**The Bell.**

**Q46 How frequently do you visit The Bell, Yarpole?**

5 OR MORE TIMES A WEEK

AT LEAST WEEKLY

LESS THAN ONCE A WEEK

LESS THAN ONCE A MONTH

LESS THAN ONCE A QUARTER

DON'T VISIT THE BELL

**Q47 What would encourage you to visit The Bell, or visit more frequently?**

**Q48 How important is 7 day opening to you?**

VERY IMPORTANT

NOT VERY IMPORTANT

NO OPINION

**Cinema.**

**Q49 How often do you attend Flicks in the Sticks?**

EVERY SHOW

50% OF SHOWS

LESS THAN 50% OF SHOWS

NEVER

NOT AWARE OF FLICKS

**Q50 Would you be interested in viewing films at an outdoor cinema in the parish?**

YES

NO

**National Trust & Croft Castle.**

**Q51 How well do you think the National Trust (Croft Castle) communicates with the local community?**

VERY WELL

ADEQUATELY

POORLY

DON'T KNOW

**Q52 Would you like to see the National Trust advertising vacancies within the parish?**

YES

NO

DON'T KNOW

If you answered YES, by what means? (Please tick all boxes that apply)

PARISH WEBSITE  THE PARISHIONER  POSTERS ON NOTICE BOARDS

OTHER (Please specify)

**Q53** Would you like to be included in a Parish e-mail Directory? (e-mail only, no telephone numbers. This would be a private directory only available to other entrants.)

YES

NO

(If you answered YES, please fill in your details on the Contact page)

**PARISH HALL**

The Parish Hall is now over 20 years old and in need of bringing into the 21<sup>st</sup> century. It is run by a Management Committee of a few dedicated people who have each given many years service. Several committee members now feel that they have done their bit and it is time for new people with fresh ideas to take over. This means that at the end of this financial year, in JUNE 2013, there will be at least 4 vacancies. The committee is responsible for the overall usage and maintenance of the building and meets about every 6/7 weeks.

**Q54** Would you be prepared to serve on the Management Committee of the Parish Hall?

YES

NO

(If you have answered YES, please fill in your details on the Contact page)

**Q55** What improvements would you like to see at the Parish Hall?

(Please tick those you think are most important, up to a maximum of 4 options)

Extention to include new kitchen, enlarged stage, improve storage	<input type="checkbox"/>	Redecorate throughout	<input type="checkbox"/>
Enlarge kitchen only	<input type="checkbox"/>	Remove ceiling in main hall to add height	<input type="checkbox"/>
Point of use hot water	<input type="checkbox"/>	Install hearing loop	<input type="checkbox"/>
New central heating boiler	<input type="checkbox"/>	Badminton court markings	<input type="checkbox"/>
Install stage lighting, sound and projection systems	<input type="checkbox"/>	Make wi-fi freely available	<input type="checkbox"/>
Upgrade windows to latest energy efficient double glazed units	<input type="checkbox"/>	Marked parking bays	<input type="checkbox"/>
Fit low energy lighting throughout	<input type="checkbox"/>	Village green at parish hall	<input type="checkbox"/>
Sell site and build a new parish hall in the centre of Yarpole	<input type="checkbox"/>	Other (Please specify in the box on the next page)	<input type="checkbox"/>

(Other suggestions for question 55)

**INFORMATION ABOUT YOU.**

**This information will help us better understand how views may vary between different groups within the parish. To ensure your anonymity, this information will be kept entirely separate from any contact details you provide on the Contact Page.**

**Q56**                    Are you MALE ?                     FEMALE ?

**Q57** Which age group are you in?  
18-24     25-44     45-64     65-74     75 or over

**Q58** Which part of the parish do you live in?  
BICTON             BIRCHER             BIRCHER COMMON             CROFT   
LUCTON             YARPOLE

**How long have you lived there?**  
UNDER 1 YEAR  1-2 YEARS  3-5 YEARS  6-10 YEARS  OVER 10 YEARS

**QUESTIONS    END OF QUESTIONS    END OF QUESTIONS    END OF QUE**

*Thank you for taking the time and trouble to answer this questionnaire. If you would like to make any further comments, please write them in the box.*

# CONTACT PAGE

**THE INFORMATION PROVIDED ON THIS PAGE WILL NOT BE SENT FOR ANALYSIS. ONCE ALL THE RELEVANT INFORMATION HAS BEEN NOTED. THIS PAGE WILL BE DESTROYED.**

To qualify for entry into the **£50 Prize Draw** you must have completed the questionnaire and left your contact details below.

*(Please print clearly using dark ink)*

Your first and last name.....

Your e-mail address.....

Contact telephone number.....

Where you live. (eg Yarpole, Bircher etc.).....

If you have ticked any boxes that require you to leave your details, please tick the relevant box below.

Help with a Traffic Survey  Require further details of Care Support Services

Join Community Heating Oil Purchase Scheme

Join Community LPG Purchase Scheme

Interested in an Allotment  Join Footpath Working Party

Help with Parish Website  Be Included in e-mail directory

Join Parish Hall Management Committee

## **Terms & Conditions for Prize Draw entry.**

1. Only people who have completed the questionnaire will be entered into the draw.
2. Members of the Parish Plan Steering Committee will not be entered.
3. There is to be one prize of £50.
4. The draw will take place within 2 weeks of all questionnaires being collected.
5. The winner will be notified by either telephone or e-mail.
6. The name of the winner will be published on the Parish Website and in The Parishioner.



